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Meet Tracy, associate utility worker Chartwells Higher Education Richard Stockton College of NJ

Meet **Tracy M.**, a 34 year old Chartwells High Ed - Richard Stockton College of NJ associate, who has been recognized numerous times for her multi-talents on and off the field.

In 1991, Tracy M. was honored for representing the USA in the **Eighth Special Olympics World Summer Games**. Out of 6,000 athletes from 100 countries, she earned a bronze medal in swimming. Upon her return, Tracy's hometown of Somers Point, N.J. presented her with the *City Council's Resolution of Recognition*.

Tracy was active in the **2005 Fall Games** in golf, her newest passion. She has been practicing golf for three years and already she and her partner have placed second, earning the silver in 9-hole golf.

During the **2005 Summer Games** she earned gold medals all-around in aquatics: for the 100 meter backstroke, freestyle, and medley relay. In January 2006, she competed in the **Winter Games Alpine Skiing Competition**, held in Vernon, N.J. There she won the gold medal for intermediate downhill skiing and the silver in intermediate giant slalom.

Competition is a year-round thing for Tracy and it's the only reason that she ever misses work here at Stockton, according to Nancy Barberi, manager of the Osprey Food Court. Her fellow associates have nothing but praise for Tracy's polite personality and great work ethic.

Tracy never skips a beat, currently taking on basketball "for fun" every Sunday with her team, the ARC Angels. Regarding sports in general she says, "I do it for the team and the members... I know how to get along with them." About her motivation while training she says, "It's really hard, but I just get used to it. I think of having a goal."

Tracy is most recently pictured in the 2006 – 2007 Special Olympics calendar of South Jersey.

Welcome to the
Summer Edition

MyDISH
OurPEOPLE

People are at the heart of our business. As our associates develop their careers, we grow as a diverse organization. Each quarter, MyDISH-OurPeople highlights just a few of our many great associates!

In addition, associate profiles are posted each quarter on www.cgnad.com
> About Us > 'Great People, Real Stories'

To submit a profile, please send an e-mail to MyDISH at
mydish@compass-usa.com

'Great People, Real Stories' on www.cgnad.com

Summer Profiles 2007

Stories are updated quarterly online. To submit a profile, please send an e-mail to mydish@compass-usa.com



Marge P.

**Checker Commons Dining Hall, Bon Appétit Management Co. - Hamilton College
Clinton, NY**

Although college years can be very new and exciting, there's no doubt some students also get homesick once in a while. At Hamilton College, however, Marge goes above and beyond to make sure her students feel right at home. For over ten years, Marge has represented Bon Appétit Management Company as a checker for Commons Dining Hall at Hamilton College.

Marge greets more than 1,500 Hamilton students (many of whom she knows by name) everyday with her warm, familiar smile, and that's only the beginning.

"We'll just talk—I'll give them advice, even when they don't ask! Sometimes all they need is a hug. Every year I buy bags of cough drops and 50-60 pairs of gloves at the dollar store. If I see somebody with cold hands, I give them a pair. It warms my heart that we shared that moment. That's what life is all about."

Despite all of this, Marge insists that she gets more from the students than she gives. Several years after she started working at Hamilton, she lost her son Herb, who was hit by a drunk driver.

"I couldn't go back to work because seeing the kids was too hard," Marge recalls. A year later, when her boss suggested she come back, Marge was hesitant. However, when she did return, she knew she was there to stay. "When I walked through the doors [at Commons] the joy I felt was incredible. They made me smile again. These kids put me back on my feet."

"Marge is a wonderful ambassador for Bon Appétit with students, faculty and alumni," praises **Patrick Raynard**, general manager at Hamilton College. "Every year I see students introducing their parents to Marge on our family weekends. I believe Marge makes some of the parents feel better knowing she's looking out for their son or daughter everyday."

Thank you Marge for your tremendous dedication and enthusiasm. We greatly appreciate all that you do!



Daniel LoP.

**Foodservice director, Flik International- Blue Hill Plaza
Pearl River, NY**

Dan started with Flik International as a grill cook at KPMG in October 1995 and was promoted to catering manager in April 1999.

After three years as catering manager, Dan was transferred to a brand new location for Flik at Toys 'R' Us in Montvale, New Jersey, where he was promoted to foodservice manager. With the help of management and his culinary team, they were able to elevate the service and quality at the account.

In May 2003, Dan accepted the foodservice manager position at Medco in Franklin Lakes, New Jersey, which became a "Show Account" for Flik. While there, the unit tied for the **2005 Be- A-star Account of Year** and one of his associates also won the **ABC Salaried Associate of the Year**.

Currently, Dan serves as the foodservice director for Flik at Blue Hill Plaza. He is proud to be part of this dedicated culinary team! Blue Hill Plaza tied for **Account of the Year** in New Jersey in the 2006 Be- A-star program. Congratulations!

Continued... 'Great People, Real Stories' on www.cgnad.com



Marlene C.
Cook and kitchen supervisor, Bateman - Washoe County Senior Meals
Reno, Nevada

Marlene is one of our great associates at Washoe County Senior Meals. Marlene came to the United States from El Salvador in July of 1986. She worked as a cook for 12 years with Professional Foodservice Management (PFM) at the University Of Nevada-Reno providing nourishing meals for students and staff. In 1995 Marlene transferred to Washoe County Senior Center and became the head cook and kitchen supervisor.

During the 20 years Marlene has been providing meals, either in the university dining or senior meal sector, she has always approached her job with passion and team spirit. As a bilingual associate, speaking both Spanish and English, she has often assisted the staff of the Senior Center, in the kitchen and around the Center.



James S.
Dietary supervisor, Morrison - Grace Manor Healthcare Facility
Buffalo, NY

Mr. Douglas is a resident at Grace Manor who recently had a stroke and was being rehabilitated to return home with his brother. Unfortunately, his rehab was not progressing and in the midst of it all, Mr. Douglas' brother fell ill and passed away unexpectedly. Due to the death, the big birthday party Mr. Douglas was going to have at home with all of his friends was canceled.

James routinely visited with Mr. Douglas to discuss sports, play chess, and obtain his daily meal requests. When James heard Mr. Douglas was not going to have the birthday party he was so looking forward to, James coordinated with the Grace Manor staff and decided to throw Mr. Douglas the biggest birthday party ever. James baked a four layer chocolate cake, made a banner, bought balloons and noise makers. The team also pitched in to present Mr. Douglas with an antique wood carved chess game. When Mr. Douglas opened the box from James and friends, he started to cry. He thought that no one would remember his birthday and this ended up being one of the best!



**Kathy R., AV coordinator and
Doris S., Lead cook**
Eurest - AT&T in Hoover, Alabama

Statistics show that people change careers an average of 5 times in their life. Not Doris and Kathy, who have worked together longer than the average age of some starting their career. In March 2007, the two celebrated 28 years together at the AT&T (former BellSouth) Data Center in Hoover, Alabama. They have been dedicated to providing outstanding foodservice at AT&T through many changes and acquisitions. Over the years, AT&T has had a number of great managers, but everyone knows who is really running the show.

Kathy has been the A/V coordinator and supervisor for 10 years. She started at the Data Center as salad prep, and over the years has worked literally every station. "Our guests are now more like family than customers. I really enjoy seeing them everyday. I know almost everyone in the building by their first name, and it is a pleasure to serve them," Kathy says.

Doris, known as the "singing chef," greets her customers every morning with a smile and a song. "It is great coming here to eat daily. Even if I have to wait for my lunch, I know Doris will be here to entertain me," one of her regulars said. Doris started as cashier and worked her way up to lead cook.

"Kathy and Doris have helped to make the dining center a destination place rather than an alternative to going out," says AT&T's general manager, **Rick Tuttle**. "They really have succeeded in making Eurest part of the building culture."